



These Terms & Conditions are intended to help your children have fun and ensure their safety, please read and follow the safety and rental instructions and have a great time!

Booking:

It is your responsibility to measure your venue to ensure there is enough room. All measurements can be found in our website where you booked the equipment, When booking with us you must be sure that any equipment hired is intended to be placed on a clean, flat grassed area outdoors, if indoors then the venue floor space and ceiling height must be sufficient to accommodate the hire equipment. Hire venues are not responsible, you, the hirer must take full responsibility.

Deposits:

Your deposit of £30 must be paid within 48 hours of the booking. The deposit is not part of the balance owed for the hire, it is refunded at the end of the hire on condition that the hire equipment is returned clean and undamaged, ball pool balls must be returned to the ball pool for collection.

No booking is secured unless the deposit has been paid.

Loss of Deposit:

Please find below examples of where a deposit may be retained by us:

1. If you cancel the hire within 2 weeks of the booking date.
2. If, on arrival the equipment does not fit in the space provided or if it is outdoors there is no grass to safely anchor the inflatable.
3. If we arrive and there is insufficient space or the lawn is unsuitable, sloping, unclean including freshly cut with trimmings still in on then the units may not be delivered and the deposit may be retained.
4. If, on collection the equipment is soiled/dirty or damaged, Typical examples of cause to retain a deposit would be - Face paint, silly string, food, drink or any other product that may stain or cause the unit to be purposefully cleaned or damage to equipment (in particular mats) using outdoor footwear, particularly guest's high heels - there may also be a further bill incurred if the extent of the damage is greater than the deposit and renders the equipment out of use for future hires.
5. Lost or stolen equipment will be charged to you the hirer.
6. Unforeseen circumstances such as venue closure, pandemics etc

Weather:

For outdoor hire, inflatables are available in showers/light rain, we advise you to cancel if heavy rain is forecast as they become dangerous and un-useable when wet.

We will cancel the hire if the windspeed including predicted gusts are forecast to exceed 24mph as it becomes highly dangerous in such conditions – under high wind circumstances will return your deposit or re-book to another available date of your choice.

In wind speed of **24 miles per hour+** inflatables must be switched off and not inflated until the wind speed decreases. For the safety of your children and the purpose of monitoring the wind we will provide you with a wind speed meter, where wind is forecast then strict observance must be given to the meter to ensure the safety of your children. The windspeed meter is not a toy and is a sensitive piece of safety equipment, please do not let children handle this.

SAFETY – Do's & Don'ts

1. It is the responsibility of the person hiring the equipment to ensure that all possible steps are taken to avoid injury to users or damage to the equipment.
2. No food or drink to be allowed on any equipment.
3. No face paint, glitter or pens.
4. No shoes on any equipment - children and adults are all to remove footwear on mats as they are easily damaged.
5. No climbing the walls of the inflatable or deliberately jumping the walls, this can cause serious injury.
6. Once the equipment is set up in place it must not be moved.
7. Do not allow anybody to use the equipment who may have health conditions, ie back/neck problems, epilepsy, breathing conditions or heart problems.
8. If the weather changes and there are strong gusts of wind, do not hesitate to evacuate the inflatable and switch it off.
9. In the event of a fire, evacuate immediately and call 999 fire service.
10. User must remove glasses and other wearable devices to avoid injury to themselves and others.

11. Never allow overcrowding of the inflatables – The user height and maximum number of users is printed on inflatable as a reference.
12. You must be present at the set-up time so that a clear safety brief can be given.
13. Responsible adult supervision (over 18) is ALWAYS essential and the responsible adult must not be under the influence of alcohol or drugs.
14. Please keep to similar age groups on inflatables to avoid small children being hurt by bigger ones.
15. No adults are allowed on children's inflatable units unless helping a child in distress.
16. No children are to be allowed to play in the area to the rear of the inflatables where the electrical fan unit is in place.
17. Safety mats should never be moved, if they slip away, they should be replaced by the responsible adult.
18. No pets are allowed on any of the hire equipment.
19. Do not allow anyone to bounce on the front safety step as a child could easily bounce off and get hurt. The step is there to assist users in getting on or off.

20. Do not allow anyone to be on the equipment during inflation or deflation.

21. Should equipment fail for any reason please ensure all users get off immediately as some units are heavy and could easily cover a child.

22. No unauthorised persons are to remove the equipment or tamper with the electrical blowers.

23. You MUST NOT sub-hire the inflatable to any third party without prior written agreement and appropriate insurance cover.

Delivery:

Please ensure the delivery driver has free and unobstructed access to erect the unit onto a clean and flat area.

Payment:

The full booking fee is to be paid to the driver upon delivery of the equipment.

Collection:

Any incidents of damage or injury must be reported immediately on collection.

Please ensure the delivery driver has free and unobstructed access to remove the unit from your venue.

Deposit Return:

Once the hire is complete the deposit fee will be returned to you.

Disclaimer:

By signing this disclaimer you agree to abide by the terms and conditions listed above and you agreed to allow us to access your property/venue to collect the hired items.

SIGNED:

FULL NAME:

ADDRESS:

SPECIAL TERMS REGARDING COVID-19

After consultation with local health & safety officers regarding public health during the covid-19 pandemic we are carrying out the following:

- Under no circumstances will our equipment be provided for public gatherings in line with covid-19 restrictions 2020.
- Our equipment will be on hire to you and your household only, the equipment must not be used by anybody other than your own household.
- Your garden must be private and enclosed and must not be a public space, gated access is required, we cannot under any circumstances bring equipment through your home.
- On arrival and set up, all members of your household must remain indoors whilst the equipment is set up and cleaned ready for use.
- The equipment will be sanitised before and after use and will be quarantined for 72 hours before being used again.

If you or any member of your household are showing signs of covid-19 symptoms or you have been in contact with anybody who has tested positive you must cancel your hire where you can re-schedule to a future date.

We reserve the right to cancel any hire if our terms and conditions are broken.

We will contact you the day prior to your hire to confirm that neither you or anyone in your household are suffering any symptoms such as:

Cough, sore throat, high temp, loss of taste/smell, or if anyone has been in contact with anyone who has tested positive in the last 14 days or if anybody has been abroad in the last 14 days.